



Municipality of Port Hope Accessibility Advisory Committee

October 18, 2021

Ash Shiralian
Accessibility Assistant for Cobourg AAC

Hello Ash :

I'm Selena Forsyth, Chair of the Municipality of Port Hope AAC. I got a call from a neighbour of mine who knows of my involvement with Accessibility. She was quite upset about an experience she had in Cobourg. I explained that it was out of my domain but that I would see what I could do. I was given your contact info by Amy Gilmer, Asset Management & GIS Coordinator, Municipality of Port Hope. She represents Works and Engineering on our AAC.

Pat, who uses a walker, had waited several months to see a dermatologist. When she arrived at 1176 Division Street for her appointment to see Dr. Swales, 289-252-2366, she was distressed to find that the building was inaccessible. She was unable to get in. When she called the office she received an apology but no alternative. Pat's concern is that she will now have to wait several more months to see someone.

I am really surprised that in this day and age a physician is located in an inaccessible office with no alternative to offer. I wonder if there is anything you are able to do to make this physician aware of the AODA and its requirements. Please feel free to call if you need more information.

Cheers.....Selena
Chair Port Hope AAC
905-269-5017