

As Council Goes To Budget

11.17.2022

Mayor
Lucas
Cleveland

Deputy-Mayor
Nicole
Beatty

Councillors

Randy Barber

Jason Burchat

Adam Buseau

Brian Darling

Miriam Mutton

After COVID, Cobourg grows and reopens
(businesses-school-employment-events)

it is time to restore

Regular Routed Scheduled

public transit service to Cobourg

and stop the illogical, exclusionary
on-call system.

Some of my comments attached.

Sincerely,

Hope Bergeron

Hilroy

● My tax dollars pay for some things I can't use: skate board park / bike lanes / trails / marina ~ but I realize we all share. Most anyone can use transit we all pay for. Why is it considered detrimental? [REDACTED]

● The on-call system may have been O.K. during a COVID lockdown. As school / work / events / business reopen demand increases and the mathematics of a bus system run like a cab becomes more illogical.

● I've been driven by as many as 4 times waiting for my turn to be picked up. This does not save gas or time.

● Drivers drop a passenger. They can't pick me up because it's not my turn. They return in 15 mins because my name comes on screen. I could have already been on the bus saving the return trip gas & time to get me.

● Transit costs taxpayers \$1.67 / mo. and we pay fares. The library costs taxpayers \$6.67. Isn't it curious the library is free to all patrons no matter financial ability, & no one complains.

● Don't say transit's too expensive. Years ago seniors \$55 a month was cut to \$30. Why & only now increased to \$76. Should be at least \$50 now. Why does the card cost \$6? (with no rides on it). Is there a charge for a Tim Card etc?

● There could be a hybrid system on call during hours of low demand. Regular service weekdays.

- Do not patch service with school buses. They have stairs no ramps & narrow aisles. They are not accessible. Having a wheelchair lift is not useful to people with canes / walkers / strollers.
- Door-to-door is great provided Coburns clears the snow out of every curb & off every sidewalk. (Never)
- The sus assumes every rider has / uses a 's phone & computer Not so
- Book a week ahead or you won't get desired or necessary time. Book return time or you won't get I have to guess how long the drive time - who else are picking up, how long? (I've been driven past my destination to pickup others) How busy the store - how much time do I need? Guessing causes anxiety. Regular, routed, timed schedule solves this.
- This is not tourist or environmentally friendly If it worked many town would have this "Bennu Hill Run". I'm tired of asking Dad for a ride. For the first time in my life I wish I could drive. Transit is a civility for all. No city makes money on trans
- Above all our Coburns drivers are the best? They are courteous helpful caring & cheerful. I cannot praise them enough.
- It is time to restore regular transit