

BULLETIN

Supporting Seniors and People with Disabilities During Provincewide Shutdown

January 13, 2021

[Seniors and Accessibility](#)

As Ontario declares a second state of emergency, the government is reminding everyone about the resources available to help seniors and people with disabilities in need throughout this period.

Supports and services available to seniors and people with disabilities include:

- The Ontario Community Support Program, which helps provide deliveries of food, medicine and other essentials to low-income seniors and people with disabilities in need. You can request a delivery by visiting the [COVID-19 Community Support Finder](#), dialing 211 or calling toll free: 1-877-330-3213/ TTY: 1-888-340-1001.
- [211 Ontario](#), which also helps connect seniors and people with disabilities to a range of other social and community services. Help is available over the phone or online through email or live chat.
- Seniors can contact their local [Seniors Active Living Centre](#) to learn more about local social, cultural or educational programs that may be offered virtually or by telephone.
- [The Seniors Safety Line](#), a 24-hour crisis and support line for seniors in Ontario who have experienced any type of abuse or neglect, which offers callers emotional support, safety planning, information and referrals in over 200 languages.
- [ConnectABILITY.ca](#), a website and virtual community that offers information and resources to support individuals with developmental disabilities and their families.

Ontario is also helping organizations, including those serving seniors and people with disabilities, to access the resources they need. Organizations that are looking for volunteer support can post opportunities on [Spark Ontario](#), and local companies offering personal protective equipment (PPE) can be found through Ontario's [Workplace PPE Supplier Directory](#).

Quick Facts

- Ontario announced a [provincewide shutdown](#) that went effect at 12:01 am on December 26, 2020.
 - Ontario is continuing the Ontario Community Support Program, with a total investment of \$16 million over two years, to connect people with disabilities, older adults and others with underlying medical conditions who are self-isolating, with meals, medicines and other essentials while they stay at home.
 - Since the program was launched in April 2020, more than half a million deliveries of food, medicines and other essentials have been made.
 - On December 30, 2020, Ontario released an [Ethical Framework](#) for COVID-19 vaccine distribution which was developed in partnership with the COVID-19 Vaccine Distribution Task Force to guide vaccine prioritization and distribution across the province.
 - [COVID-19: Supports for seniors and people with disabilities](#)
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