

**From:** [Alexis Smith](#)  
**To:** [Robyn Bonneau](#)  
**Subject:** (EXTERNAL SOURCE) Lakefront Utilities" Cost of Service Rate Application  
**Date:** January 29, 2021 12:12:46 PM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[Customer Consultation Workbook.pdf](#)

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Good afternoon Robyn,

Could you please forward this email along to the members of the Sustainability & Climate Change Advisory Committee?

Lakefront is currently developing our Cost of Service application to the Ontario Energy Board which will form our rates, capital projects, investments, etc. for the next 5 years. As part of the application process, we are engaging different groups of customers to quickly go over the application and discuss possible impacts on them or groups/interests they represent, as well as to hear their feedback about priorities and concerns in regards to their electric services. These conversations help to ensure that our Application aligns with our customers' expectations and needs.

Given the pandemic, Lakefront is intending to host a small group meeting via Zoom with a few different groups regarding sustainability. We would be grateful if a representative from the Sustainability & Climate Change Advisory Committee would participate and represent your committee. We're looking at mid-February for the virtual meeting.

I have attached a workbook which goes over the application process for your perusal. More information can be found at <https://engagecobourg.ca/2022-2026-cost-of-service-rate-application>

Take care and chat soon,  
Alexis

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Let's Connect!