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To: [Jamie Kramer](#)
Subject: (EXTERNAL SOURCE) Ex: service animal reminder
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Jamie, is this the kind of blurb you had in mind when we discussed developing brief reminders for businesses? Like, for print....this is taken from our website (Ontario.ca...)

Allow service animals

As the warmer weather draws near and the Town of Cobourg prepares to welcome visitors to its beaches, shops and restaurants, the Accessibility Advisory Committee reminds all businesses to have in place a policy for welcoming service animals into any public areas of their workplace or business.

There are various types of service animals besides guide dogs that support people with various types of disabilities, such as:

- vision loss
- epilepsy
- autism
- anxiety disorder

There are no restrictions on what type of animal can be used as a service animal. An animal is considered a service animal if:

- it wears a harness, vest or other visual indicator
- the person with a disability provides [documentation from a regulated health professional](#)

Service animals have a job to do. They are not pets. Avoid touching or addressing a service animal. Your customer is responsible for the care and supervision of their service animal. When creating your policies:

- clearly identify the areas of your premises that are open to service animals
- evaluate how you should adapt your practices to provide services to people who have service animals
- think about how else you would provide your services if the law prohibits a service animal from an area in your workplace or business